

ClicknScript – Corporate Policy

Terms of Sale

Last updated: August 7, 2026

1. Introduction

These Terms of Sale govern purchases made through **ClicknScript**, accessible at **clicknscript.com**.

They apply to paid subscriptions, Credit packs and other paid digital services offered by ClicknScript to consumers.

By placing an order, the customer confirms that they have read and accepted these Terms of Sale before completing the purchase.

The use of the ClicknScript platform is also subject to the **Terms of Use**, **Privacy Policy** and **Cookie Policy**.

2. Seller

The services are sold by:

Joddy RAKOTOZAFY, sole proprietor / micro-entrepreneur, operating under the commercial name **ClicknScript**.

Detailed legal information appears at the end of these Terms.

3. Definitions

For the purposes of these Terms:

“ClicknScript” or “Service” means the ClicknScript website, user area and digital content-creation features available through clicknscript.com.

“User” or “Customer” means an individual using or purchasing services through ClicknScript.

“**Subscription**” means recurring paid access to a ClicknScript plan, including the features and monthly Credit allowance associated with that plan.

“**Credits**” means internal units used to access certain ClicknScript features and generations.

Credits are not money, electronic money, cryptocurrency or a financial asset. They cannot be exchanged for cash.

“**Subscription Credits**” means Credits allocated as part of a paid Subscription.

“**Purchased Credits**” means Credits purchased separately through a one-time Credit pack without requiring a Subscription.

“**Generation**” means a paid or Credit-consuming operation performed through ClicknScript, such as generating a script or another eligible AI-assisted result.

“**Billing Period**” means the monthly or annual subscription period selected at checkout.

4. Services Covered

These Terms apply in particular to:

- monthly Subscriptions;
- annual Subscriptions;
- one-time Credit packs;
- AI-powered script generation;
- paid features made available according to the selected plan.

The exact features, number of Credits, prices and billing frequency applicable to an order are those displayed on the **Pricing page and checkout page at the time of purchase**.

5. Digital Delivery

ClicknScript provides exclusively **digital services**.

No physical product is shipped.

Once payment has been successfully confirmed:

- the Subscription or Credit pack is activated electronically;
- the corresponding Credits are added to the Customer's account;
- the Customer can use the purchased service **immediately**.

Delivery is therefore considered to begin electronically after successful payment confirmation.

In the event of a technical delay, ClicknScript will take reasonable steps to restore or activate access as soon as possible.

6. Ordering Process

Before completing an order, the Customer is shown the essential characteristics of the selected offer, including:

- the applicable price;
- the number of Credits where relevant;
- the Subscription period;
- whether the payment is recurring;
- the relevant features;
- and other essential information relating to the purchase.

The Customer is responsible for reviewing this information before confirming payment.

The order becomes binding once:

1. the Customer confirms the purchase;
 2. the payment is successfully authorized;
 3. ClicknScript activates or confirms the purchased service.
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7. Prices

Prices are displayed in **euros (€)** unless otherwise indicated.

The price shown to the consumer before payment is the amount payable for the selected purchase.

ClicknScript currently operates under the French **VAT exemption scheme** (“**franchise en base de TVA**”).

Accordingly, where this regime remains applicable:

VAT not applicable — Article 293 B of the French General Tax Code.

French tax authorities require businesses benefiting from this exemption to use the corresponding VAT-exemption wording on relevant invoices. (impots.gouv.fr)

If ClicknScript's VAT status changes in the future, applicable prices and tax information may be updated accordingly.

8. Payment

Payments are processed securely through **Stripe**.

Available payment methods are displayed during checkout and may depend on the Customer's country, device or payment provider.

ClicknScript does not intentionally store complete payment card numbers or card security codes on its own servers.

The Customer authorizes the payment provider to process the amount shown at checkout.

9. Payment Confirmation

After a successful transaction, the Customer may receive a payment confirmation electronically.

Transaction information may include:

- amount paid;
- selected offer;
- transaction reference;
- Subscription information;
- payment status.

Payment records may also be accessible through Stripe or the Customer's ClicknScript account where available.

10. Failed or Refused Payments

If payment is refused, cancelled or unsuccessful:

- the relevant purchase may not be activated;
- Credits may not be issued;
- access to paid features may remain unavailable.

For an existing Subscription, a failed renewal payment may result in restricted or suspended paid access after any applicable payment retry process.

ClicknScript may restore paid access once the outstanding payment has been successfully completed.

11. ClicknScript Credits

11.1 General Rules

Certain ClicknScript functions require Credits.

The number of Credits required for an operation is displayed or communicated through the Service.

For example, where the Service currently indicates that a script generation costs a certain number of Credits, the applicable number displayed at the time of use will apply.

Credits cannot be:

- exchanged for cash;
- transferred for monetary value;
- resold;
- treated as a bank balance or financial asset.

11.2 Purchased Credits

Credits purchased separately through a one-time Credit pack:

- do not require an active Subscription;
- are available after successful payment;
- are stored separately from Subscription Credits;
- are valid for **2 months from their purchase date**.

Each Credit-pack purchase has its own expiration date.

Expired Purchased Credits can no longer be used.

11.3 Subscription Credits

Credits included with a Subscription are allocated **monthly**, including where the Customer has selected an annual Subscription.

Unused Subscription Credits:

- do **not** roll over to the following month;

- are replaced by the new monthly Subscription Credit allowance according to the applicable plan.

Subscription Credits and Purchased Credits remain separate.

Purchasing additional Credits does not modify the Subscription's normal monthly Credit renewal.

11.4 Promotional or Free Credits

ClicknScript may occasionally grant:

- welcome Credits;
- promotional Credits;
- bonus Credits;
- free Credits.

Unless expressly stated otherwise, promotional Credits:

- have no cash value;
- cannot be refunded;
- may be subject to specific validity or eligibility rules;
- may be limited to one grant per eligible User.

ClicknScript may take reasonable measures to prevent abuse of promotional Credit offers.

12. Subscriptions

ClicknScript may offer monthly and annual Subscriptions.

The features and Credit allowance included with each Subscription are those displayed when the Customer subscribes.

A Subscription begins once the initial payment has been successfully processed and access has been activated.

13. Automatic Renewal

Subscriptions **renew automatically** until cancelled.

Monthly Subscription

A monthly Subscription renews at each monthly billing date.

Annual Subscription

An annual Subscription renews at each annual billing date.

Although an annual Subscription is billed annually, the included Subscription Credits are allocated monthly according to the selected plan.

The applicable renewal price is the price communicated to the Customer according to the offer and applicable legal requirements.

14. Cancellation

Customers may cancel their Subscription through the account functionality provided by ClicknScript or through the relevant billing management interface.

Cancellation:

- stops the next automatic renewal;
- does not normally immediately terminate access already paid for;
- allows the Customer to continue using eligible paid benefits until the end of the current paid period, unless otherwise required by law.

Cancellation does not itself automatically generate a refund for a payment already validly processed.

15. Right of Withdrawal

Consumers purchasing online generally benefit from a **14-day statutory right of withdrawal**, subject to the exceptions and specific rules applicable to digital services and services whose performance begins immediately. (economie.gouv.fr)

Because ClicknScript provides digital services and activates purchased Credits and paid functionality immediately after payment, the Service may begin being performed before the end of the statutory withdrawal period.

Where required by applicable law, ClicknScript may therefore ask the Customer to:

- expressly request immediate performance of the Service;
- acknowledge the consequences of beginning or completing performance during the withdrawal period.

The Customer's statutory rights are not excluded by these Terms.

Where the legal conditions for loss or limitation of the right of withdrawal have **not** been met, the Customer retains the rights provided by applicable consumer law.

16. Use During the Withdrawal Period

Where a Customer expressly requests immediate performance and begins using purchased services before the end of the applicable withdrawal period, the consequences of a later withdrawal request will be determined according to mandatory consumer law and the nature and extent of the service already provided.

These Terms do not create a blanket waiver of statutory withdrawal rights.

ClicknScript will not rely solely on the fact that an account or purchase was technically activated where applicable law requires additional express consent or acknowledgement from the Customer.

17. Refund Policy

In addition to mandatory consumer rights, ClicknScript may consider refund requests in situations such as:

- duplicate payment;
- verified technical malfunction preventing the Customer from accessing the purchased service;
- payment successfully collected but the purchased Subscription or Credits were not delivered;
- another verified service failure for which a refund is appropriate.

A Customer seeking a refund should submit the request as soon as reasonably possible and, where relevant, within **14 days of the transaction**.

Requests can be submitted to:

clicknscript@gmail.com

The request should include, where available:

- the account email;
- transaction or payment reference;
- payment date;
- amount;

- description of the problem.
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18. Review of Refund Requests

Refund requests are reviewed individually.

ClicknScript may verify:

- payment records;
- Credit usage;
- generation records;
- technical logs;
- Subscription status;
- whether the service was properly delivered;
- whether the payment was duplicated.

ClicknScript aims to review ordinary refund requests within approximately **5 business days**, although complex cases may require additional time.

This internal review period does not limit any mandatory statutory rights.

19. Approved Refunds

When a refund is approved, it will normally be issued using the **original payment method** where technically possible.

The time required for the refunded amount to appear in the Customer's account depends on Stripe, the payment network, bank and payment method.

ClicknScript cannot guarantee the bank's final processing time once a refund has been issued.

20. Situations That Do Not Automatically Entitle the Customer to a Refund

Subject always to mandatory consumer rights, a refund is not automatically due merely because:

- the Customer did not use an activated Subscription;
- the Customer forgot to cancel before a renewal;
- generated content did not achieve the Customer's preferred creative result;

- a script did not become viral;
- content did not achieve expected views, revenue or engagement;
- Credits expired according to the clearly disclosed validity rules;
- unused Subscription Credits did not roll over;
- the Customer no longer wants the Service after valid performance has begun.

This provision does not remove any statutory right to a refund, withdrawal, price reduction or other remedy required by applicable law.

21. AI-Generated Results

The purchase of ClicknScript provides access to content-creation tools and generation services.

It does **not** constitute the purchase of guaranteed:

- views;
- virality;
- followers;
- revenue;
- engagement;
- business results.

Generated results are inherently variable.

ClicknScript does not guarantee that a particular script will:

- perform better than another;
- be unique;
- become viral;
- generate revenue;
- obtain a specific number of views.

Users remain responsible for reviewing, adapting and implementing generated content.

22. Technical Problems and Service Credits

Where a verified technical error causes Credits to be deducted without the corresponding service being properly delivered, ClicknScript may, depending on the circumstances:

- restore the affected Credits;
- issue replacement Credits;
- retry the requested service;

- or provide another appropriate remedy.

Technical corrections or restoration of wrongly deducted Credits do not necessarily constitute a monetary refund.

23. Duplicate Transactions

If the same purchase is accidentally charged more than once, the Customer should contact ClicknScript with the relevant transaction information.

Verified duplicate transactions may be refunded or corrected as appropriate.

Customers are encouraged to review their payment history before submitting a duplicate-payment claim.

24. Legal Conformity and Consumer Guarantees

Nothing in these Terms excludes any legal guarantee, conformity requirement or consumer remedy that cannot legally be excluded.

ClicknScript remains subject to the mandatory rules applicable to digital services and consumer contracts.

Where mandatory law gives the Customer rights relating to:

- conformity;
- correction;
- replacement;
- price reduction;
- termination;
- reimbursement;

those rights remain applicable according to their legal conditions.

25. Changes to Prices and Plans

ClicknScript may change:

- future Subscription prices;
- Credit-pack prices;
- Credit quantities;
- plan features;
- available offers.

A change will not retroactively alter a completed one-time purchase.

Where changes affect a recurring Subscription, ClicknScript will apply any notification or contractual requirements imposed by applicable law.

Customers remain free to cancel future renewal in accordance with the applicable cancellation rules.

26. Modification or Discontinuation of Features

ClicknScript may improve, replace or discontinue features as the Service evolves.

Where a change materially affects a paid service already purchased by a consumer, applicable contractual and mandatory consumer rights remain unaffected.

27. Account Suspension

ClicknScript may suspend paid access where reasonably necessary in cases including:

- fraudulent payment;
- chargeback abuse;
- non-payment;
- unauthorized use;
- circumvention of Credit systems;
- serious violation of the Terms of Use;
- security threats.

Suspension does not remove mandatory consumer rights.

28. Complaints

Customers should first contact ClicknScript directly regarding any complaint relating to:

- billing;
- Credits;
- subscriptions;
- payments;
- cancellations;
- refunds;
- service delivery.

Complaints may be submitted through the contact form or by email to:

clicknscript@gmail.com

Customers should provide enough information to identify the relevant account and transaction.

29. Consumer Mediation

Where a consumer dispute cannot be resolved following a prior written complaint to ClicknScript, the Customer may be entitled to use a consumer mediation procedure in accordance with French law.

Consumer mediator: PENDING DESIGNATION

The mediator's name, address and website will be inserted once ClicknScript has completed the formal designation process.

French consumer rules require the professional's designated mediator details to be communicated, including through the website or Terms of Sale. (economie.gouv.fr)

30. Governing Law

These Terms of Sale are governed by **French law**.

This choice does not deprive consumers residing in another country of any mandatory consumer protections that apply to them and cannot lawfully be waived.

31. Jurisdiction

The parties should first attempt to resolve disputes amicably.

Where a dispute cannot be resolved through direct discussion or an applicable mediation process, proceedings may be brought before the competent courts determined under applicable law.

Nothing in these Terms imposes an exclusive jurisdiction on a consumer where such a clause would conflict with mandatory consumer-protection rules.

32. International Customers

ClicknScript may be accessible to Customers outside France.

The Customer is responsible for ensuring that use of the Service is lawful in their country.

Where mandatory local consumer laws apply despite the choice of French law, those mandatory rights remain unaffected.

ClicknScript may restrict access to certain countries or territories where required for legal, regulatory, payment, security or sanctions-related reasons.

33. Policy Updates

ClicknScript may update these Terms of Sale to reflect:

- changes in prices or offers;
- new features;
- changes in payment processes;
- legal requirements;
- consumer-law developments;
- operational changes.

The current version will display its effective or **Last updated** date.

Changes will not retroactively remove rights acquired under a completed purchase where doing so would be prohibited by law.

34. Seller and Contact Information

Service: ClicknScript

Website: clicknscript.com

Seller: Joddy RAKOTOZAFY

Commercial name: ClicknScript

Legal status: Sole proprietor / micro-entrepreneur

SIREN: 879 882 785

SIRET: 879 882 785 00030

EU VAT number: FR74 879882785

Registered address: 8 rue de la Fonderie, 44200 Nantes, France

Country of establishment: France

Email / complaints / billing enquiries: clicknscript@gmail.com

VAT status: VAT exemption scheme applicable at the date of this version — VAT not applicable pursuant to Article 293 B of the French General Tax Code.