

ClicknScript – Corporate Policy

Privacy Policy

Last updated: August 7, 2026

1. Introduction

ClicknScript is committed to protecting the privacy and personal data of its users.

This Privacy Policy explains how personal data is collected, used, stored, shared and protected when users access **clicknscript.com**, create an account, use ClicknScript features, purchase subscriptions or Credits, contact support, or otherwise interact with the Service.

This Policy is intended to provide the information required under applicable data-protection law, including the General Data Protection Regulation (“GDPR”). French and European data-protection rules require users to be informed about, among other things, the purposes of processing, legal bases, recipients, retention periods, transfers outside the European Union and their rights. ([CNIL](#))

2. Data Controller

The data controller for personal data processed through ClicknScript is:

Samara Rakotozafy

Users may contact ClicknScript regarding privacy or the exercise of their data-protection rights at:

clicknscript@gmail.com

Further legal and business information is provided at the end of this Policy.

3. Personal Data We May Collect

Depending on how the Service is used, ClicknScript may process the following categories of information.

Account and profile information

This may include:

- email address;
- account identifier;
- name, where provided;
- profile picture, where available through an authentication provider;
- preferred language;
- account preferences;
- subscription or plan information;
- account creation and update dates.

Authentication information

When users create or access an account, ClicknScript may process technical authentication data required to securely identify the user and maintain their session.

If users choose Google authentication, information made available through the authorized Google OAuth flow may be processed, such as the user's Google account identifier, email address, name and profile picture, depending on the permissions granted.

ClicknScript does not require access to Gmail, Google Drive, Google Contacts or other unrelated Google services solely for authentication.

Content submitted to the Service

Depending on the feature used, users may submit:

- YouTube URLs;
- prompts;
- instructions;
- preferences;
- information used to personalize generated content;
- text or other materials submitted for processing.

Users should avoid submitting unnecessary personal or sensitive information in prompts or other free-text fields.

Generated and processed content

ClicknScript may process and temporarily store:

- video transcripts;
- generated scripts;
- generated hooks;
- titles;
- descriptions;
- hashtags;

- summaries;
- generation results;
- History entries;
- technical information associated with a generation.

Payment and subscription information

When a user purchases a subscription or Credit pack, ClicknScript may process:

- Stripe customer identifiers;
- subscription identifiers;
- product or plan purchased;
- transaction status;
- billing period;
- amount and currency;
- payment references;
- invoice-related information.

Payment card details are processed by Stripe. ClicknScript does not intend to store full payment card numbers or card security codes on its own servers.

Contact and support information

When a user contacts ClicknScript, we may process:

- email address;
- content of the request;
- information voluntarily provided by the user;
- information necessary to investigate and resolve the request.

Technical and security information

For security, fraud prevention and technical operation, ClicknScript may process limited technical information such as:

- IP address;
- browser and device information;
- timestamps;
- request information;
- authentication events;
- security events;
- logs relating to errors, abuse or suspicious activity.

Analytics and advertising information

Subject to the user's cookie choices, ClicknScript may receive information associated with website usage through analytics or advertising technologies.

This may include information relating to:

- page visits;
 - sessions;
 - browser or device;
 - approximate geographic information;
 - advertising or analytics identifiers;
 - interactions with the website.
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4. How We Use Personal Data

ClicknScript processes personal data for the following purposes.

Providing the Service

To:

- create and manage user accounts;
- authenticate users;
- retrieve and process authorized content;
- generate scripts and related content;
- maintain user History;
- provide account features;
- manage Credits and usage limits;
- deliver purchased services.

Processing purchases and subscriptions

To:

- process purchases;
- activate subscriptions and Credits;
- administer renewals and cancellations;
- handle payment status;
- maintain transaction and billing records;
- prevent duplicate or fraudulent transactions.

Customer support

To:

- respond to questions;
- process complaints;
- investigate account or payment issues;
- provide technical assistance.

Security and abuse prevention

To:

- protect accounts and infrastructure;
- detect unauthorized access;
- prevent fraud;
- enforce usage limits;
- investigate technical incidents;
- prevent abusive automation or circumvention of ClicknScript systems.

Compliance with legal obligations

To:

- retain legally required accounting information;
- respond to valid legal requests;
- comply with tax, accounting, consumer and regulatory obligations.

Analytics

Where the user has consented, ClicknScript may use Google Analytics 4 to understand general website usage and improve the Service.

Advertising measurement

Where the user has consented, ClicknScript may use TikTok Pixel for advertising measurement.

ClicknScript does not currently use Meta Pixel.

5. Legal Bases for Processing

Depending on the activity concerned, ClicknScript relies on the following legal bases.

Performance of a contract

Processing necessary to:

- create and operate the user's account;
- provide requested generations;
- administer Credits;
- provide paid subscriptions and services;
- respond to requests directly related to the Service.

Legal obligations

Processing required for:

- accounting;
- invoicing;
- tax obligations;
- responding to legally valid requests;
- other mandatory regulatory requirements.

Legitimate interests

Where appropriate, ClicknScript may rely on its legitimate interests to:

- protect the Service;
- prevent abuse and fraud;
- secure accounts;
- diagnose technical problems;
- defend legal claims.

Such processing is limited to what is reasonably necessary and remains subject to the rights of the individuals concerned.

Consent

Consent is used where required, particularly for:

- Google Analytics;
- TikTok Pixel;
- non-essential cookies or similar technologies.

Users may withdraw consent at any time through **Manage cookies**.

Withdrawing consent does not affect the lawfulness of processing carried out before withdrawal.

6. Artificial Intelligence Processing

ClicknScript uses artificial intelligence services to generate scripts and related content.

Information necessary to perform a generation may be transmitted to **xAI**, including:

- prompts;
- transcripts;
- user instructions;
- content necessary to generate the requested result.

Under xAI's current Enterprise Terms, xAI states that User Content submitted through its business services is **not used to train its foundation models, large language models or other AI systems**. Unless Zero Data Retention applies, xAI states that User Content is

normally automatically deleted no later than 30 days after the relevant interaction, subject to limited legal, safety, security and compliance exceptions. ([SpaceXAI](#))

ClicknScript's own retention periods are described separately below and may be shorter than a provider's maximum technical retention period.

Users should not intentionally include unnecessary sensitive personal information in prompts.

7. Transcript Processing

When a user submits an authorized YouTube URL, ClicknScript may transmit information necessary to retrieve or process the relevant transcript through a transcript-processing provider such as **TranscriptAPI**.

This may include:

- YouTube URL;
- video identifier;
- requested language;
- technical information necessary to retrieve the transcript.

ClicknScript does not intentionally transmit unrelated account information to a transcript provider when it is not necessary for providing the requested function.

8. Service Providers and Recipients

ClicknScript relies on service providers to operate the platform.

Depending on the service used, personal data may be processed by or through providers including:

- **Supabase** — database, authentication and account infrastructure;
- **Google** — Google OAuth authentication and Google Analytics, where applicable;
- **TranscriptAPI** — transcript retrieval or processing;
- **xAI** — artificial intelligence generation;
- **Stripe** — payment and subscription processing;
- **Brevo** — transactional email delivery;
- **Vercel** — website hosting and technical infrastructure;
- **TikTok** — advertising measurement where Marketing consent has been granted.

These providers only receive information relevant to the services they perform, subject to their respective contractual, technical and legal arrangements.

ClicknScript does **not sell users' personal data**.

9. Payment Data

Payments are processed through **Stripe**.

Sensitive payment credentials such as complete card numbers and card security codes are handled through Stripe's payment infrastructure rather than being intentionally stored by ClicknScript.

ClicknScript may retain non-sensitive transaction information required to:

- identify purchases;
 - administer subscriptions;
 - issue or verify Credits;
 - respond to payment disputes;
 - comply with accounting requirements.
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10. Data Not Sent to Analytics or Advertising Tools

ClicknScript does not intentionally send the following to Google Analytics or TikTok Pixel:

- passwords;
- payment card details;
- API keys;
- full generated scripts;
- complete transcripts;
- complete prompts;
- plain-text email addresses;
- user account credentials.

TikTok Advanced Matching is not currently intended to be enabled by ClicknScript.

11. Data Retention

ClicknScript aims to retain personal data only for as long as necessary for the relevant purpose or to meet applicable legal obligations.

Current intended retention periods are as follows.

Account information

Account information is retained while the user's account remains active.

When a user deletes their account, account data is deleted or anonymized unless certain information must be retained for legal, accounting, fraud-prevention or dispute-related purposes.

Generated scripts and History

Generated scripts stored in History are retained for up to **30 days from the generation date**, unless deleted earlier by the user or retention is required for a valid legal reason.

Prompts

Prompts are retained for up to **7 days**.

YouTube URLs

Submitted YouTube URLs associated with processing are retained for up to **7 days**, unless another retention period is required for technical or legal reasons.

Transcripts

Transcripts associated with user processing are retained for up to **7 days**.

Contact and support requests

Support and contact information is normally retained until the request has been resolved and for up to **7 additional days**.

Information may be retained longer where necessary for an ongoing dispute, legal claim, fraud investigation or legal obligation.

Accounting and billing information

Information that must be retained for French accounting or tax obligations may be archived for up to **10 years** where applicable.

Technical and security logs

Technical and security logs may be retained for up to **12 months**, unless a shorter period is sufficient or a longer retention period is necessary to investigate a security incident, fraud or legal claim.

Analytics and advertising information

Retention depends on the configuration of the relevant analytics or advertising service and the user's consent choices.

Google states that the standard GA4 cookies `_ga` and `_ga_<container-id>` have a default expiration period of **2 years**, although browser restrictions may shorten their effective lifespan. ([Assistance Google](#))

TikTok states that relevant Pixel advertising cookies can expire up to **13 months after placement or last use**, depending on configuration. ([TikTok For Business](#))

More information is available in the **Cookie Policy**.

12. Cookies and Similar Technologies

ClicknScript uses necessary technologies required for functions such as:

- authentication;
- security;
- language preferences;
- consent management;
- payment flows.

Optional analytics and marketing technologies remain subject to the user's consent where required.

Users can:

- accept all optional categories;
- reject optional categories;
- configure categories individually;
- withdraw or change their choices later.

Consent preferences can be modified through **Manage cookies**.

Additional information is provided in the Cookie Policy.

13. International Data Transfers

Some ClicknScript service providers may process data outside France or the European Economic Area.

Where personal data is transferred outside the European Economic Area, ClicknScript intends to rely on the transfer mechanisms and safeguards applicable to the relevant provider and processing arrangement, such as:

- an adequacy decision;
- Standard Contractual Clauses;

- or another mechanism permitted under applicable data-protection law.

The exact safeguards may depend on the provider and the location from which a particular service is delivered.

Users may contact ClicknScript for additional information about applicable transfer safeguards.

14. Data Security

ClicknScript uses reasonable technical and organizational measures designed to protect personal data against:

- unauthorized access;
- alteration;
- disclosure;
- loss;
- misuse;
- destruction.

Measures may include:

- encrypted HTTPS connections;
- authentication controls;
- restricted server-side access;
- row-level database security;
- secure payment processing through Stripe;
- technical logging and abuse monitoring.

No online service can guarantee absolute security. Users are therefore also responsible for protecting their account credentials.

15. Account Deletion

Users can request or initiate deletion of their account through the functionality provided in the user account area.

Deleting an account may result in deletion or anonymization of associated personal data, subject to information that ClicknScript must retain for:

- legal obligations;
- accounting;
- fraud prevention;
- dispute resolution;

- enforcement of legal rights.

Some information may also remain temporarily in backups or technical systems until the relevant retention cycle expires.

16. Your Data Protection Rights

Depending on applicable law and the circumstances of the processing, users may have the right to:

- access their personal data;
- obtain correction of inaccurate personal data;
- request deletion;
- request restriction of processing;
- object to certain processing;
- receive certain data in a portable format;
- withdraw consent at any time where processing is based on consent;
- lodge a complaint with a supervisory authority.

The CNIL confirms that individuals may exercise rights including access, rectification, objection and other GDPR rights, and organizations must provide a practical way to exercise them. ([CNIL](#))

17. How to Exercise Your Rights

Privacy requests can be submitted through the **ClicknScript contact form**.

ClicknScript may request reasonable information necessary to verify the identity of the person making the request where required to protect user data.

Requests will normally be answered within **one month**, subject to extensions permitted by applicable law for complex or numerous requests. The CNIL states that organizations generally have one month to respond to data-rights requests. ([CNIL](#))

Users may also contact:

clicknscript@gmail.com

for privacy-related matters.

18. Complaints to the CNIL

If a user believes that their personal data has been processed in violation of applicable data-protection law, they may lodge a complaint with the competent supervisory authority.

For ClicknScript's establishment in France, the supervisory authority is:

Commission Nationale de l'Informatique et des Libertés (CNIL)

Users are encouraged to contact ClicknScript first so that the issue can be reviewed and, where possible, resolved directly.

19. Children

ClicknScript is intended for users aged **18 or older**.

ClicknScript does not knowingly offer accounts to children under the age of 18.

If ClicknScript becomes aware that an account has been created in breach of this requirement, appropriate steps may be taken to restrict or delete the account and associated data.

20. External Websites

ClicknScript may contain links to third-party websites or services.

ClicknScript does not control the privacy practices of third-party websites and is not responsible for their independent processing activities.

Users should review the privacy policies of those services before providing personal information to them.

21. Changes to This Privacy Policy

ClicknScript may update this Privacy Policy when necessary to reflect:

- changes to the Service;
- new providers or features;
- changes in data-processing practices;
- security requirements;
- legal or regulatory developments.

The updated Policy will be published with a revised **Last updated** date.

Where required by applicable law, users will be informed of material changes.

22. Contact and Data Controller Information

Service: ClicknScript

Website: clicknscript.com

Data controller: Samara Rakotozafy

Country: France

Email: clicknscript@gmail.com

Address: 8 rue de la Fonderie, 44200 Nantes, France